HOW DO I GET THERE?

1. **Navigate to the site**
   You may now gain access from your computer, smartphone or tablet! Simply visit [http://ICUBAbenefits.org](http://ICUBAbenefits.org) and enter the following information to access your personal benefits information:
   **Quick Tip:** Set a bookmark so you can return to this site in the future.

2. **Logging in is easy!**
   Simply enter your user name and password using the following tips:

   **Username:** First Initial + Last Name + Last 4 Digits of Social Security Number. **User Name Example:** John Smith xxx-xx-1234 = jsmith1234. Please keep in mind this is set using your legal name.
   **Password:** Your initial password is your Date of Birth (mmddyyyy). **Password Example:** January 2, 1960 = 01021960. You will be required to change your password after your initial login.

If you have any trouble logging in using the above instructions or questions on the new portal please feel free to call ICUBA at 866-377-5102; Monday-Friday from 9:00 am – 5:00 pm.
Checking your balance just got easier... ICUBA introduces a new Interactive Voice Response System!

We are excited to announce the new IVR system. As a quick alternative to logging in to a computer to check your balance, view recent transactions, or report a lost or stolen ICUBA MasterCard® you can now get this information quick and easy by calling:

1-866-377-5102

Simply follow the voice guided prompts to complete a number of convenient inquiries!

Callers will need the ICUBA MasterCard® number and the last four digits of the account holder’s social security number to access account information. The ICUBA staff is available for questions if you select the applicable prompt or via email at benefitsadministration@icuba.org.

Reminder! Flu Season Is Coming!
Your best defense against the influenza virus is getting the flu shot. The ICUBA Medical Plans cover the vaccine at 100% for ALL enrolled ICUBA medical insurance members regardless of your age.

3 easy steps to help avoid the flu:
1. Get the flu vaccine early!
2. Take everyday preventive steps like staying away from sick people and washing your hands to reduce the spread of germs.
3. If you’re sick, stay home to prevent spreading germs to others.

Keep in mind... Flu shots are available at most local pharmacies, walk-in clinics and your doctor’s office. Find more information at www.floridablue.com.

Upstate New York: Excellus BCBS Data Breach

In September, Florida Blue learned of a data breach incident at one of its partner plans, Excellus BlueCross BlueShield (BCBS) which operates in upstate New York. Excellus stated cyber-attackers gained access to personal information of current and former members. Approximately 10 million individuals may have been impacted.

At this time it is unknown if this incident is related to the cyber-attacks reported earlier this year; however, the attacks are the subject of active FBI investigations. Excellus, Anthem and Premera are all part of the BCBS system.

According to Excellus, the information the cyber-attackers accessed may include current and former members’ names, birth dates, medical IDs, addresses, social security numbers, and clinical and financial information. Excellus reported that there is no evidence that any data has been used inappropriately.

How does this affect your prescription benefits? It does not affect your Rx benefit. Your Member ID, customer service number and claims addresses will remain the same. The largest difference is the Catamaran branding will convert to OptumRx effective October 1, 2015. The website functionality will also remain the same only the look and feel of the branding will change.

Have you heard? OptumRx® and Catamaran® have joined forces to deliver enhanced pharmacy benefit services and a better health care experience for members.

How does this impact ICUBA Members covered by Florida Blue?

Florida Blue members may have been impacted if they received medical services in upstate New York at some point since 1993. Through certain collaborative arrangements such as the BlueCard program, Excellus acts as a service provider in upstate New York for other BCBS plans. The Florida Blue Compliance and Leadership team is actively engaged to understand scope and impact as it relates to its members.

All members identified in the data breach will receive letter from Excellus in the coming weeks. Excellus is providing two years of free credit monitoring and identity theft protection services to those impacted individuals and has established a dedicated website to address questions and concerns. Visit www.excellusfacts.com for details.

Please understand; Florida Blue employs a data security framework that is designed to protect its members’ information against unauthorized access. Florida Blue will continue to conduct additional security reviews; and to date, has not uncovered any evidence that its information systems were compromised by cyber-attackers.

Read the full announcement and find FAQs at www.excellusfacts.com.